

These are the Terms, which together with the Order comprise the Contract between You and Us. You should read them carefully. The Contract will commence on the day that it is signed by both parties.

1. In this Contract We refer to:

Goods: means the items specified in the Order that We have agreed to supply to You.

Installation Plan: means the plan which We will produce to explain what is going to happen, any health and safety issues that You need to be aware of, advise You about any preparations that You may need to make (such as moving furniture or valuables or clearing space), the arrangements for access to Your property by the installation team, any special instructions to protect Your children or pets and what We will be doing with waste and materials that We need to take away.

Order: means the detailed description of the Goods and Services that You require Us to supply to You and any documents referred to therein.

Preparatory Work: means any work that We are contracted to do prior to installation of the Goods.

Services: means the delivery, installation and professional services specified in the Order that We have agreed to provide to You.

We, Us, Our: means AIR DISTRIBUTION LTD, a Limited Company registered/trading in ENGLAND with the REGISTERED NUMBER 07328467 whose registered/trading address is 8 Valley Mill Park Road Elland HX5 9GY. Trading name of Air Distribution Limited is "The Renewables Co"

You, Your: means the person(s) whose details are set out in the Order.

2. By placing the Order, You give Us permission to go ahead with any Preparatory Work specified in the Order. If You change Your mind and cancel the Contract after commencement of these Preparatory Works, You will be charged a reasonable proportion of the fees shown for them on the Order. You and Us can, by agreement confirmed in writing, vary the Goods, Services or Terms of this Contract.

Changing Your Mind

3. If we are making the Goods to Your specific measurements in advance delivery, Your rights to cancel last for 7 days from the date of Your contract. Otherwise, Your rights to cancel as a consumer last for 14 days after the last of Your Goods are delivered and installed. You can find out more information about Your rights to change Your mind at admin@air-distribution.co.uk. To change Your mind and cancel Your contract You should tell us as quickly as possible and confirm this in writing. We have supplied a tear off slip below which You can use, but You do not need to. You can notify us by any means (see Contact Us).

Delivery and Installation

4. We aim to complete the delivery and installation on or about the date We have agreed with You, but We will liaise with You over any reasonable changes to that. For the avoidance of doubt time is not of the essence in respect of the estimated date that We aim to deliver the Goods and commence Your installation.
5. We will prepare for You an Installation Plan. You will be asked to sign a copy of Your Installation Plan and this will be giving Your consent for Us to proceed with the delivery and installation of the Goods. Air Distribution is responsible for the removal of waste from the site.

Payment Terms

6. 30% Equipment Deposit is payable upon instruction. Once Paid an Installation Date will be allocated. The remaining balance for Your Goods and Services is due when You are satisfied with Your installation, at which point ownership of the Goods will pass to You.

Defective Goods or Service

7. If You have a concern or complaint about the Goods or Service please let Us know as soon as possible (See Contact Us). Your rights as a consumer are set out in legislation and You can find out more about them online.
8. If You do identify a fault or problem with the Goods, please contact us. We will investigate the fault, which may include coming back to Your property if necessary. You agree to cooperate with Us to enable Us access to Your property. We will not pay for other companies to visit/repair on our behalf. We request any faults be reported as quickly as possible. Items under Warranty will be subject to Manufacturers lead times.
9. This Contract is subject to the applicable laws of England, Wales, Scotland and Northern Ireland and save that the parties agree that, in the event of a dispute, The courts of England and Wales shall have exclusive jurisdiction to hear any dispute arising from this Contract.

Using Your Personal Information

10. We will use the personal information You provide to Us in accordance with the Data Protection Act 2018, General Data Protection Regulations and more specifically to:

by entering into the Contract You expressly signify Your acceptance to Our processing of Your personal information in these ways.

11. We will use Your information in accordance with Your wishes and You may notify Us of any changes to those wishes (See Contact Us).

Contact Us

12. If You need to write to Us, You may do so at:

8 Valley Mill Park Road Elland HX5 9GY

admin@air-distribution.co.uk

13. If You change Your mind and decide to cancel Your contract, You may do so by contacting us or sending us this form (You do not have to use this form):

NAME:

ADDRESS:

I/We (delete as appropriate) hereby give notice that I/we wish to cancel my/our contract dated:

SIGNED:

DATE:

If You need to call Us, You may do so by calling:

0800 246 5369



Workmanship Warranty

1. We warrant to you that the installation will be carried out by appropriately qualified and trained personnel. They will use a level of reasonable care and skill as it is reasonable for you to expect. The warranty period for the installation services shall be 2 years from completion of the installation services.

2. If you make a valid claim about our service in accordance with our terms and conditions, we may arrange for the relevant products to be reinstalled by us or any of our registered or approved installers, or refund to the customer the charge for the relevant part of the installation service (or a proportionate part of such charge).

3. This warranty will only apply:

- If the product has been installed by us and has been properly used and maintained throughout the warranty period;
- If you have informed us of the alleged defect within the warranty period and within a reasonable period of discovery.

4. You will promptly provide all information and support including access to site and services that are reasonably necessary to enable us to evaluate any alleged defect and to perform its obligations under this warranty.

5. Where we have installed a system in a property that is sold within the warranty period the warranty will pass to the new legal owner of the property. It may not be transferred to or exercised by any third party.

6. This warranty is governed by English law and the English courts or by the law and the courts governing where your property is, if this is outside England or Wales.

7. Most products supplied by us come with the benefit of a manufacturer's product guarantee. Where a claim in respect of any of the products is notified to us by you in accordance with our terms and conditions, we will liaise with the manufacturer and use all reasonable endeavours to secure a replacement of the product (or the part in question), or a refund of the price of the product (or a proportionate part of the price). This warranty does not replace or limit your legal rights to bring a claim against us as the retailer of the goods supplied

8. Under no circumstances will Air Distribution be charged/pay another contractor to carry out works within a warranty. Any other company working on the equipment will void any warranty. In these circumstances we recommend getting a independent survey in the event of a resolution not being found.